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Patent

Attorney's Docket No.: 042390.P5358

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Woodruff

Application No.: 09/116,310

Filed: July 15, 1998

For: Method and Apparatus for Performing Field
Diagnostics on a Computer System

)
) Examiner: Rita Ziemer
)
) Art Unit: 2184

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Judy L. Stemkrais

Commissioner for Patents
Washington, D.C. 20231-0001

AMENDMENT

Sir:

In response to the Office Action mailed September 25, 2001, Applicant respectfully requests the Examiner to enter this amendment and to consider the following remarks.

IN THE CLAIMS

Following are the claims as amended herein and are currently pending for consideration:

- B1
1. A method for managing a computer system, comprising:
initiating a reset of the computer system from a remote location; and running diagnostic software on the computer system downloaded from the remote location, said diagnostic software being enabled to diagnose said computer system without using an operating system stored within said computer system.